

Return Form

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|----------------|----------------|------|
| Order Date: | Order #: | CM: |
| | 0.401 m | Inv: |
| Customer Name: | | |
| | | |

Item(s) being returned:

Internal Use Only

Internal Use Only:

| Reason Code | Style | Color | Size | Quality Code |
|-------------|-------|-------|------|--------------|
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Reason Codes:

| EA | Size/fit is too small | EF | Items not as shown on website* |
|--------------------|---------------------------------|----|--------------------------------|
| EB | Size/fit is too big | EG | Item is damaged* |
| EC | Didn't like overall comfort/fit | EH | Received the wrong item* |
| ED Changed my mind | | EI | Didn't like style |
| EE | Ordered Multiple Sizes to try | | |

^{*}If the item you received was damaged during transit, appears to be defective or you received an item that you did not order please call us at 1-888-882-7954 X200 for assistance.

Instructions:

- 1. Fill out the above information
- 2. Mail return paperwork and items being returned to the address listed below along with a copy of your packing list, or email confirmation.
- 3. Please mail back via a **trackable** method.
- 4. Once we receive your return please allow 10-15 business days to receive a refund
- 5. You will see a credit issued to the credit card used for the original transaction from VASYLI LLC

Please Note:

- Shipping and Handling charges are not refundable.
- Your order confirmation number can be found on the order confirmation email you receive after you've placed your order. It is also listed on your pink packing slip as the "PO #" in the right hand column on the top half of the packing slip.

For Exchanges

At this time we do not process exchanges. If you would like to return an item for an exchange, please follow the return instructions and then place a new order on-line. As a courtesy we offer Free Ground Shipping if you would like to place a new order. Please enter the code: EXSHIP in the promotional code box and click "APPLY".

Return Address

Vasyli LLC Returns Dept. C/O Northbay Distribution—Returns Processing 2050 Cessna Drive Vacaville, CA 95688